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Precis: Noise-Licensed Premises

Responsible Officer: Policy Coordinator

Document:

TITLE: Noise Complaints from Licensed Premises
AUTHORITY: Council
DATE OF ADOPTION: 19 February 1992
REPORT NO: H&BS 22/1992
MINUTE NO: 190
POLICY NO: N15.2
POSITION RESPONSIBLE:
RELEVANT LEGISLATION:
PREVIOUS POLICY NO:
DATE LAST AMENDED/REVIEWED: 21 August 2002 - DC&RS 96/2002 - 661

OBJECTIVE

To determine what action Council should take in respect to noise complaints from licensed premises.

POLICY

The information be noted and that the procedure to be adopted when lodging a complaint in relation to noise from Licensed Premises, be publicly advertised.

Recent amendments to the Liquor Act, 1982 now allows noise complaints about premises licensed to sell liquor to be lodged by a member of the public and dealt with informally by a member of the Liquor Administration Board.

Where the quiet and good order of the neighbourhood of licensed premises has been unduly disturbed as a result of:

the manner in which the business of the licensed premises is conducted; or
the behaviour of persons after they have left licensed premises; or
both of the above,

a written complaint may be lodged with:

The Secretary, Liquor Administration Board, GPO Box 7060, Sydney 2001 or telephone (02) 9995 0300.

When a complaint is received, the licensee is notified and an informal conference may be called where both the complainant and the licensee will be able to present their cases. Legal representation is optional.