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Precis: Noise-Complaints

Responsible Officer: Policy Coordinator

Document:

TITLE:	Noise Complaints
AUTHORITY:	Council
DATE OF ADOPTION/AMENDMENT:	5 December 1992
REPORT NO:	CHS 89/1984
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POLICY NO:	N15.1
POSITION RESPONSIBLE:	
RELEVANT LEGISLATION:	
PREVIOUS POLICY NO:	
DATE LAST REVIEWED:	5 March 2003 - DC&RS 26/203 - 781

OBJECTIVE

To determine what action Council should take in respect of noise complaints.

POLICY

Where practical, noise complaints only be investigated during normal office hours between 8.30 am to 4.45 pm Monday to Friday and on weekends between 8.00 am and 4.15 pm by Council's Ranger(s). Investigations outside these times should be at the discretion of the Regulatory Services Manager, depending upon the circumstances.

Persons with complaints of a private nature involving only two parties be advised to pursue the matter under Section 268 of the Protection of the Environment Operations Act 1997 and contact either the Chamber Magistrate or a local Solicitor.